

BUYERS FAQs

Can anyone attend & bid at your auctions?

Yes. We hold public auctions, open to all buyers and normally held on a Saturday.

What do I have to do to bid in an auction?

All our auction buyers have to register for a buyers number in order to bid in the sale. To get a buyers number we require a £1000 (up to £5000 for Livebid buyers) deposit in cleared funds and your full contact details. The deposit is refundable if you do not purchase any lots. You can register either on the auction day, auction view day or prior to that by contacting our office.

If you are successful in purchasing lots, we require a payment of 10% of your invoice total in cleared funds (cheques not accepted), before your leave site. The balance must also be paid in cleared funds and the purchased lots collected from the auction site by 12noon on the Friday following the auction (5 working days).

If you wish to put purchased items on finance; a credit facility with your finance company is required prior to the auction and we will invoice them on the Monday (1st working day) after the auction.

Cleared fund payments are

Debit Card

Credit Card – Only accepted with a pin number and liable to a 2% card handling fee.

BACS

CHAPS

Bank Transfer (in branch or internet)

Cash – Up to the legal limit of £9000

Are there any other charges on top of the hammer price?

Yes. There is a buyers Service Charge on top of all bids and is plus VAT

Service Charge is applicable to all individual lots

7.5% on Hammer Price of £1 to £2000

5% on Hammer Price of £2001 & Over

How can I settle my account?

If you are successful in purchasing lots, we require a payment of 10% of your invoice total in cleared funds (cheques not accepted), before your leave site. The balance must also be paid in cleared funds. Purchased lots must be collected from the auction site by 12noon on the Friday following the auction (5 working days). Storage and or Transport costs may incurred by the buyer for lots not collected within the specified time frame.

If you wish to put purchased items on finance; a credit facility with your finance company is required prior to the auction. Finance companies will be emailed an invoice on the Monday (1st working day) following the auction.

Cleared fund payments are

Debit Card

Credit Card – Only accepted with a pin number and liable to a 2% card handling fee.

BACS

CHAPS

Bank Transfer (in branch or internet)

Cash – Up to the legal limit of £9000

How can I bid if I am unable to attend a sale?

There are several ways to bid if you cannot attend the auction in person. It is advisable to register prior to the auction day for your preferred choice as work commitments on the auction day may result in a delay in authorisation.

- **LiveBid – Free Online Bidding**
Click the LiveBid link at the top of our webpage and register to bid. Once registered, you will log into our bidding screen, which has live audio of the auctioneer and shows the details and images of the lot being offered.
- **Telephone Bid**
Contact our office to register for a telephone bid. A member of the Auction Team will contact you just prior to the lot or lots you specify so you can instruct him to bid on your behalf. These are limited and on a first come first served basis and only available for up to a maximum of 6 lots.
- **Commission Bid**
Contact the office to register your commission bids (confirmation of the bids will be required in writing). This is the maximum figure you wish to bid for a lot (not including the Service Charge). Your bid will be one bid higher than the auction floor up to your maximum figure.

How much deposit do I pay & is it refundable?

To get a buyers number we require a £1000 (or up to £5000 on LiveBid) deposit in cleared funds and your full contact details. The deposit is refundable if you do not purchase any lots. You can register either on the auction day, auction view day or prior to that by contacting our office.

Cleared fund payments are
Debit Card
Credit Card – Only accepted with a pin number
BACS
CHAPS
Internet Banking Transfer
Cash

How long do I have to pay for & clear my purchases from site?

All lots must be paid in cleared funds and collected from the auction site by 12noon on the Friday following the auction (5 working days).

Where are the auctions?

Our auctions are held onsite at customer locations throughout the UK. We also have regular auctions at our site, Prees Storage, A49, Prees, Whitchurch, SY13 3JX.

View the Dates for your Diary on our homepage for confirmed auctions.

Can I bring my child to the auction?

Children under the age of 14 are not allowed on site. Any children of 14+ are not allowed to climb on any lots and must be under the supervision of an adult.

When can I view the items for auction?

View day for an auction is the day before the auction, from 9a.m till 4.30p.m and from 8a.m on the morning of the sale.

As items are allocated to an auction they will show in the category lists for that auction on our website. All upcoming auctions are listed on the left side of our home page. The website is regularly updated each and every day up to the night before the auction.

When is a catalogue available for an auction?

Auctions are lotted 2 days prior to the sale at which point the lot numbers will show on the website and a version of the catalogue will be available to download from the website or emailed from our office.

Is there parking, catering & toilet facilities onsite?

Yes. Parking will depend on the location of the auction but we will have car park men to assist / direct. Catering and toilet facilities will be available.

Can I start/ test drive the vehicles / plant & inspect them prior to sale?

All lots can be inspected and started although test drives are not possible due to Health & Safety and security.

What does it mean when the auctioneer sells an item 'provisionally'?

If a lot has a reserve price, a provisional bid is taken by the auctioneer when the highest bid on a lot is less than the reserve. Provisional bids are usually taken on lots that are subject to finance, which will be declared by the auctioneer. We then contact the vendor to submit the bid, at which point the bid can be accepted or the vendor can ask for a higher figure. We will negotiate between buyer and vendor until the lot is sold or not sold. A sold provisional is covered by the auction terms & conditions of sale.

Can I ask the Auctioneer a question about a lot, while it is being offered?

The Auctioneer would much rather a buyer ask questions regarding the lot being offered or check on what their bid is etc. whilst it's being offered as issues can be resolved before becoming a problem. Buyers must note that as once a lot is sold; the buyer is legally responsible to pay for it. Non-payment will result in loss of deposit and possible legal action to recover the outstanding amount, plus costs

Is there any warranty on lots I buy?

No. All lots are sold as seen with all faults and defects. Buyers need to be fully aware of what they are buying as once a lot is sold; the buyer is legally responsible to pay for it. Non-payment will result in loss of deposit and possible legal action to recover the outstanding amount, plus costs.

Can I change my mind after buying a lot?

No. Buyers need to be fully aware of what they are buying as once a lot is sold; the buyer is legally responsible to pay for it. Non-payment will result in loss of deposit and possible legal action to recover the outstanding amount, plus costs.

I bought the wrong lot, what can I do?

The buyer is legally responsible to pay for lots purchase, however it may be possible for the auctioneer to reoffer the lot if the auctioneer is informed immediately. You could be liable for any difference in the auction price, should there be one.

What does it mean when the auctioneer offers an option or choice of lots?

When there are more than one lot that are the same or similar on consecutive lot numbers, the auctioneer will give buyers the option to choose which of the option lots being offered they wish to purchase. So if the auctioneer gives the option on lots 91, 92, 93, 94 & 95, the successful bidder can choose which lot numbers out of the five they want to buy, whether it is just any one of the 5 lots or all five of them. Therefore a successful bidder has bid £100 and wants two lots; he chooses lots 92 & 95 at £100 each.

How are the chain lift skips sold?

Skips are sold individually, however skips are nearly always in stacks so the buyer has to have each skip in that stack. So lots 1,2,3,4 & 5 are all 8 yard skips in a stack. The auctioneer sells lot 1 for £250 and the buyer will be invoiced for lots 1,2,3,4,5 at £250 each.

What documentation will I get if I purchase a vehicle?

Unless declared otherwise, buyers to conclude no documents will be available for sold vehicles, even in the event of a vehicle being declared as having a current MOT/LEZ etc. In such cases, buyers are responsible to apply for duplicate documents. It is recommended buyers check with the onsite office, prior to bidding, as to the availability of documents.

How can I find out about future auctions?

Join our emailing list. Click on the below link

[Join Mailing List](#)

Can I contact your office at the auction site?

Yes. Our office phone is diverted to the auction site office for the day of sale. As it diverts to a mobile please leave a message should you not get through straight away and your call will be returned as soon as possible.