

# VENDORS FAQs

What do I do if I'm thinking of having an onsite auction at my premises?

Please contact Malcolm or Charlie to discuss your requirements. All calls are treated with the strictest confidence.

Malcolm 07831 888088

Charlie 07775 601586

Office 01630 674326

Do I have enough equipment to have an onsite auction at my premises?

Please contact Malcolm or Charlie to discuss your requirements. All calls are treated with the strictest confidence. There is not a straight answer to this question and it's always worth exploring the option of an onsite auction due to the added benefits to the vendor.

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How do you market your sales?

All sales are marketed internationally and nationally, both online and print media.

Our extensive international & national buyer database also receive specific email shots and or posted auction invites & text auction information & updates. Additionally we are on Facebook, Twitter and You Tube Channel.

Additionally all entries are listed on our website.

How can I enter an item into your auction?

Just fill out one of our online entry forms by clicking [here](#)

Contact Charlie, Graham or Debbie on 01630 674326 if you have a large number of entries or would like to have a discussion before entering items.

**REMEMBER** the more information you give us the more interest it will attract from buyers, such as

**For Plant** - full model details including year, serial numbers, hours and optional extras

**For Wagons** - full model/body details including year & registration, odometer, gearbox and optional extras

**AND** email pictures if possible.

Onsite auction vendors can dictate that 3<sup>rd</sup> party entries are not allowed. In that event we would inform you at the point of contact and give you other options for your equipment.

Will you give advice on values and do you charge for this service?

We are happy to advise on values and do not charge for this service

When can entries be delivered to the auction site?

For all auction locations except Prees, our auction team is onsite from the Monday prior to the auction to accept your equipment. Should this be a problem, contact us so that a solution can be found.

Prees is our own location and can accept entries, at any time. We recommend contacting the office prior to delivery if more than a week before the auction.

How can you ensure that my possessions will not be sold at prices lower than my expectations?

Guide prices are allowed against your equipment. The Auctioneer will hold a provisional bid on bids less than your guide price, within reason.

What are your charges?

5% on all Vehicles and Heavy Equipment.

10% on all Garage/Yard Equipment, Attachments & Miscellaneous Items, Skips & Bins

If you are thinking of having an onsite auction or have a large parcel of equipment contact Malcolm, Charlie or Graham, who will be happy to discuss the rates with you.

What happens if a lot fails to sell and what charges do I pay?

You pay nothing if your lot is not sold – unless you have previously agreed charges such as transport, repairs etc

What do I need to do with the vehicle documents?

Vehicle documents need to be handed into the office prior to the auction, either delivered with the vehicle or posted to our office. It must be declared if documents are not available.

When do my entries need to be onsite?

We ask that your entries are onsite 5 to 3 working days prior to the auction. This then gives us time to organise the equipment properly both onsite and on the website.

Is my property secure at your auction site, should I cancel my insurance?

While we or the onsite auction vendor will have site security and do all we can to protect your equipment, it does remain your responsibility. It is recommended that you keep items insured until sold and paid for.